

Sandra Eriksson

08/18/10

Contact Information

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💻 www.sandrability.com

Online portfolio: www.sandraswebvisions.com

EDUCATION

University West

August 2009 – Present

Studies in web development, design and programming.

University of Skövde

August 2001 - June 2005

Studies in Computer Information Systems Science with specification in Information Systems Development, Human-Computer Interaction and Usability.

University diploma in Information Systems Development, 80 credit points (120 ECTS credit points).

Braheskolan: Folk High School at Visingsö and Loxdale Folk High School in Brighton, United Kingdom

August 2000 - June 2001

Language studies in English including courses in British society, culture and literature.

Alströmer College

August 1997 - June 2000

Media studies with specification in motion picture production and editing.

WORK EXPERIENCE

Storeman and Inventory | ManPower Student

1st of September 2009 – 9th of April 2010

Working as a storeman in the food industry for ManPower customers with extra staffing requirements. Inventory for ManPower customers also in the food industry.

Employer's contact information:

ManPower
Södra Hamngatan 37-41
Gothenburg 411 06
Sweden
(+46)-20-376376
Supervisor: Anna Persson

Education, Administration and Logistics | Individual Computer Applications AB

1st of January 2007 – 31st of July 2009

Teaching physically impaired workers and students in basic computer knowledge and how to use accessibility software such as screen readers, magnifying and speech software for use in work and studies.

Installing hardware, software and accessibility software on user computers.

Administrating tenders, orders and invoices in the company's database system. Register incoming equipment and keep the stock up to date.

Demonstrating our products to new and existing customers at our office. Customer and user support on the company's products at phone and e-mail.

Employer's contact information:

ICAP AB
Karl Johansgatan 42
Gothenburg 414 55
Sweden
(+46)-31-704 30 99
Supervisor: Ove Brandberg

Teacher | Department for Visual Impairment at the Hospital of Borås

1st of March 2006 - 31st of December 2006

Teaching visual impaired patients in basic computer knowledge and how to use accessibility software such as screen readers, magnifying and speech software.

Installing computers, computer-based aids and accessibility software on user computers.

Employer's contact information:

Department for Visual Impairment at the Hospital of Borås
Ekenäsgatan 15, floor 9
Borås 504 55
Sweden
(+46)-33-616 25 60
Supervisor: Christina Karlsson

QUALIFICATIONS AND SKILLS

- ✓ Knowledge in information system development and development methodologies
- ✓ Knowledge in human-computer interaction and web usability
- ✓ Knowledge in computer installing and assembling
- ✓ Experience of Word processing, calculating and designing presentations in Microsoft Office 2003 and 2007 as well as OpenOffice.org.
- ✓ Experience of e-mail processing in Microsoft Outlook 2003 and 2007, Lotus Notes and Mozilla Thunderbird
- ✓ Photo editing in Adobe Photoshop and Adobe Photoshop Lightroom. Varying experience in the rest of the Adobe Creative Suit.
- ✓ Experience designing web sites in Adobe Dreamweaver and WordPress
- ✓ Scripting HTML, XHTML, XML and CSS according to W3C standards
- ✓ Familiar with the W3C validation Service
- ✓ Designing animations in Adobe Flash with ActionScript 3.0
- ✓ Basic scripting in JavaScript
- ✓ Basic programming in Java and Pascal
- ✓ Basic scripting in PHP and basic database design in MySQL
- ✓ Basic knowledge configuring Apache web server and MySQL server
- ✓ Basic knowledge in computer networks
- ✓ Experience using protocols such as SSH and FTP
- ✓ Basic knowledge in computer networks
- ✓ Excellent keyboard typing skills
- ✓ Organizing paper
- ✓ Filing, faxing, mailing
- ✓ Answering telephones
- ✓ Working well independently as well as in a team
- ✓ Experience from customer service and support